

Secure Email, Simplified Management Solution for Top Internet Service Provider

With today's cloud environment and all the threats out there, Guardian Digital offers more bang for our buck outside of similar solutions from Microsoft and others."

Steven Daniels
CEO & Founder,
Wave Wizard Internet

Wave Wizard Internet, Inc. of Bedford, New Hampshire is a full Internet service company, including business service, Web Hosting, and complete technical support services. Availability and customer satisfaction is the cornerstone of their business. When a comprehensive email threat protection platform was needed as part of a new service offering, they turned to Guardian Digital.

Wave Wizard offers an OC-12 SONET Ring connectivity to multiple backbone providers. A temperature, humidity, static and airborne particles controlled environment designed for maximum server reliability house the servers in their datacenter. Diesel powered generators capable of independently sustaining server operations for more than a week, surge suppression, and sophisticated UPS systems protect customers' corporate assets.

Founded in 1993, Wave Wizard has used many different operating systems in the process of seeking one that provided the right balance of cost, ease of management, and stability necessary for their 24x7 business operations.



Challenges

- » Limited Budget
- » Inexperienced Users
- » Diverse Environment
- » Stringent Requirements

Requirements

- » Simplified Management
- » Powerful Functionality
- » Extensive Support Services
- » Cost-effective Solutions
- » Scalability
- » User & Network Controls

Solutions

- » EnGarde Email Security Gateway: Control Email Usage and Eliminate Spam
- » Managed Services: Monitor Firewall and Network Activities, Troubleshoot and Resolve Technical Incidents
- » Unparalleled Support: Automatic Updates, Built-in Alerts, Customized Security Improvements

Results

- » Enhanced Network Security
- » Reduce Spam by 99%
- » Secure Web Presence for E-commerce
- » No Network Intrusions
- » Increased User Productivity
- » Ability to Access Internal Network From Any Location

Before choosing Guardian Digital EnGarde Email Security Gateway as their email platform of choice, Steven J. Daniels, Wave Wizard Internet CEO, had used nearly every email security product in their 10-year history.

After finding Guardian Digital and their EnGarde Email Security Gateway, the decision to use it for critical business functions was easy. Steven Daniels was immediately impressed with its ability to route mail for its many dial-up and business users.

“The function control and features combined with its ease of use is incredible. I can take anyone off the street, even if they have never seen a computer, and show them how to administer this system.” He continues, “I mean come on, Guardian Digital is a single source solution.”

“We actually have, and we did not know this until recently, one of the top 20 ISP’s in North America as our customer, so security and reliability is very important to us.”

“It’s an administrator’s and executive’s dream come true. Because the system is so self-functioning administrators can get an extra day or two off, and executives don’t have to worry about viruses and spam when using our service. The system takes care of itself.

In all honesty I owe my work free weekends to Guardian Digital,” summarizes Daniels.